Trouble Shooting Guide
Guide des Codes Erreurs

WCBEQ-34E21.FCS
R290

Updated on: 31 MAY 21

Specifications are subject to possible modifications without prior notice. Les présentes spécifications sont susceptibles d'être modifiées sans préavis. Las especificaciones estàn sujetas a cambios sin previo aviso

TROUBLE SHOOTING

The following problems are not causes of breakdown:

Problems	Causes and resolutions
There is a sound of liquid flowing in the freezer	It is the sound of refrigerant flowing in the circulating pipeline of the refrigerating system. It is normal.
Too noisy	The freezer is not installed in a level ground. Change the position.
The refrigerating system does not work for a long time but the inside temperature is very cooling retention. low.	It is an indicator of high quality for its good insulation and low.It is normal.

Trouble	Possibilities		Check up	Solutions	Remarks
Compressor does not work	Power is off	The fuse is broken	Check the fuse	Replace the fuse	If it is necessary please contact after-sales service for repair
		The connection between plug and socket is not good	Check the socket	Repair or replace the socket	
		The circuit of input and output is out of use	Make sure that the power is on	Check the circuit with electric instrument	
	The thermostat knob is not in the proper position		Check the thermostat	Rotate the thermostat to the proper position	Ask for profes-sional help
Compressor Keeps on working	The temperature inside is too high	Frost on the evaporator is too thick	Check whether the frost is thicker than 6-8mm	Defrost regularly	
		The door is being opened too frequently		Reduce the times of opening	
		Too much food has been stored at once		Take out some of The food	
	The temperature Inside is OK	The ambient tempera- ture is too high .while the thermostat indicates a small number	Make sure whether the knob is indicating at the “5-6”(or deeper)	Adjust the thermostat knob	The thermostat Knob on”2-4”is Better(or proper)
		The thermostat does not work		Replace the thermostat	Ask for after-sales service
Too noisy	The floor is not level		Make sure that the Freezer is level	Put pad under the castors	
	The screw in fan or condenser is loose		The screw is loose	Rotate the fixed screw	
	The refrigerating circuits touch catch other			Separate them	